

CLUB DIRECTOR

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FEATURES

8 Club HR Toolkit

NCA's Resource Center provides answers to club leaders on a variety of topics. Learn tips and solutions to the most compelling and requested human resource questions, including disciplining and terminating employees, health care insurance legislation, employee morale during a downturn, trends in employee recruitment and more.

16 Embracing Diversity in Private Club Employment

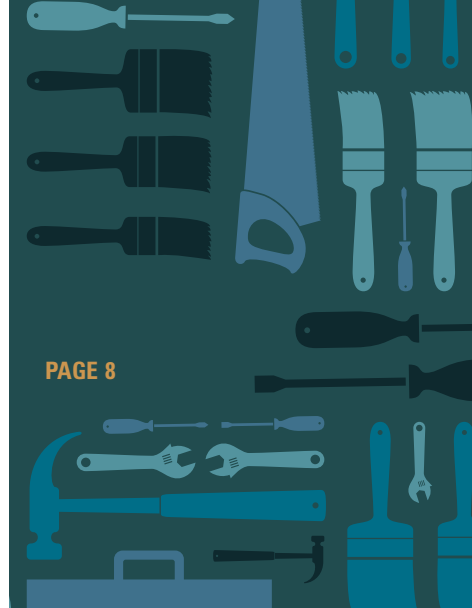
A recent hospitality industry study shows that diversity training provides benefits to clubs, including lower turnover rates and higher employee morale.

20 Accommodating Youth

Youth programming is a growing trend to bring the entire family to the club. This article provides perspectives from a variety of clubs about family programming strategies and ideas.

28 The Private Club Internal Audit

The number of clubs with an internal audit function is rapidly increasing. Formally establishing an effective internal audit function is an essential piece of any private club's fraud and financial risk management solution.



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Fitting Fitness into the Club Experience

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